



Ban Notice Procedure

This procedure shall apply to all groups and individuals that seek to use the Rock Island County Metropolitan Mass Transit District services and facilities also known as MetroLINK. No group or individual shall be excluded from equal access to Rock Island County Metropolitan Mass Transit District services and facilities also known as MetroLINK because of considerations of race, color, religion, sex, disability, national origin, political affiliation or any other basis prohibited by law. However, use may be denied or terminated if there is a violation of the rules that poses health, safety or general welfare risks, committing or attempting to commit any crimes in accordance with Federal, State, County, City laws and ordinances.

DENIAL OF USAGE: MetroLINK reserves the right to deny use if an individual is in violation of the rules, laws and ordinances and if the individual poses health, safety or general welfare risks.

REMOVAL AND BAN: Any person found not to be in compliance with MetroLINK Transit Use Policy may be asked to leave the Bus or Bus Stop / Facility and may be prohibited from boarding the Bus at the time of the incident and/or in the future or from entering a Bus stop or Facility.

BANNING AN INDIVIDUAL FOR NON-COMPLIANCE:

MetroLINK employees (including operators/drivers) have the authority to request any individual who is acting in a manner contrary to this policy to immediately stop this behavior. MetroLINK Supervisors, Risk Manager and MetroLINK Deputies have the authority to temporary remove or ban an individual who is in non-conformance of the policy to protect the health, safety and general welfare of the riders of Metrolink Mass Transit. If an individual wishes to appeal their ban, the individual has the right to contact the MetroLINK Ban Appeals Officer in writing to discuss or contest his/her ban stating the reason for the ban to be modified or rescinded. After investigation into the facts of the incident and discussion with involved parties, the Appeals Officer may modify or rescind the ban or keep the ban in place. The Appeals Officer will notify the Banned individual of his ruling in writing within 15 days of receiving the appeal notice. If the banned individual wishes to appeal the decision of the Appeal Officer, he/she may forward the appeal to the Appeals Board. The banned individual will contact the Appeals Board in writing stating the reason for the ban to be modified or rescinded. The Appeals Board will notify the Banned individual of their decision in writing within 30 days of receiving the notice. Appeals can be mailed to 1515 River Drive, Moline IL. 61265.

During the pendency of the ban, Any person who enters or remains upon MetroLINK property or within a vehicle operated by MetroLINK Transit service without the permission of, or after having been forbidden to do so by, the owner, lessee, or authorized personnel will be subject to arrest and punishable by law.